

SecureLink - Log In and Access Resources

After being set up with SecureLink manually or via self-registration, follow these instructions to log in and access resources assigned to you by Island Hospital.

1. Navigate to <https://securelink.islandhospital.org>.
2. On the main page, enter your SecureLink username and password. Your username will be the email address your account was registered with.
3. After entering your username and password, you will be prompted to enter an Email Authorization Key. This will be delivered to you via email and is one time use only. Enter the key and click Submit.
4. You will be presented with a list of applications to which you have access. To connect to this resource or group of resources, click the Connect link on the right hand side of the bar.
5. To facilitate the secure connection with Island Hospital, you will need to download and launch the SecureLink Connection Manager.

Start the SecureLink Connection Manager

Our records indicate that you've previously downloaded the SecureLink Connection Manager. To start it and connect:

 [Connect using the SecureLink Connection Manager](#)

Alternatively, you can download the [SecureLink Connection Manager](#) again. Using the alternative connection method, the SecureLink Connection Manager Applet, is not supported by your browser. If you cannot use the Connection Manager provided above, consider using another browser such as Mozilla Firefox version 17 or newer.

You can also try connecting with [the SecureLink Connection Manager Java Web Start application](#).

Should you experience any issues here, you can also try to launch SecureLink using a Java based Web Start Application by clicking the link at the bottom of the page.

6. Depending on your browser, you may need to download the Connection Manager. Once downloaded, launch it by clicking the icon on your desktop or in your downloads folder.
7. Your browser will display a progress bar as the connection is attempted. Wait for it to complete.
8. You should now be presented with a list of services associated with the application you are connected to. Drop down the host record you would like to access.

Services

[History](#) | [Notes](#) | [Edit Services](#) | [Session Information](#) | [Disconnect](#)

Application: [REDACTED]

Host Grouping:

Hosts

Host: [REDACTED]
Description: [REDACTED]
Interface: 127.57.148.80

Available Services

Windows Remote Desktop Protocol |

Description

Choose a service to view detailed information.

Host: [REDACTED]
Description: [REDACTED]

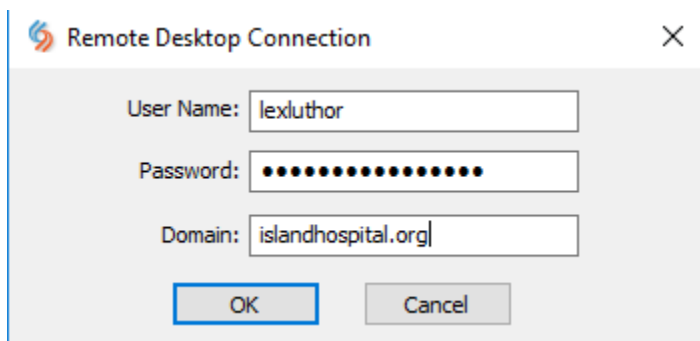
Host: [REDACTED]
Description: [REDACTED]

Favorite Hosts

[REDACTED]

9. Click the Windows Remote Desktop Protocol (or other link as needed) to start the connection.
10. If you are using Windows Remote Desktop Protocol, and do not have associated Meditech access, you will immediately be launched into a remote desktop session.
11. If you are using Windows Remote Desktop Protocol, and do have associated Meditech access, you will be prompted to enter your account credentials. THESE CREDENTIALS WILL BE DIFFERENT FROM YOUR SECURELINK LOGIN and will be provided by Island

Hospital Information Systems. The domain will always be islandhospital.org, and you will enter it manually with your account credentials as shown below. You will then be launched into a remote desktop session.



A screenshot of the Windows Remote Desktop Connection dialog box. The title bar says "Remote Desktop Connection" with a close button (X) on the right. The dialog has three input fields: "User Name:" with the text "lexluthor", "Password:" with 12 dots, and "Domain:" with the text "islandhospital.org". Below these fields are two buttons: "OK" and "Cancel". The "OK" button is highlighted with a blue border.

12. When you have finished your work, please make sure to save everything and COMPLETELY log out of any remote desktop sessions you may have open. If you leave sessions open but disconnected, they will be closed without further notice. You can make sure you are logged off by going to the Windows Start Menu and selecting Log Off.
13. After logging off of all remote desktop sessions, click the Disconnect link in your SecureLink browser window, followed by End Session. This will confirm that your connection is completely closed. You are now free to log out of the system.

Services

[History](#) | [Notes](#) | [Edit Services](#) | [Session Information](#) | [Disconnect](#)

Application: [REDACTED]

Host Grouping: None ▼

[View Session](#) | [View History](#) | [End Session](#)

Session Information

Application:	[REDACTED]	Version:	5.7.15.1
Description:	[REDACTED]	Tunnel Method:	SSH
Date Created:	Jan 30, 2018 6:18:58 PM PST	Local Host Name:	sl-gtw01-0100
Duration:	0h3m9s	Local IP Address:	10.11.0.25
Owner:	[REDACTED]		
Session Access:	<input checked="" type="radio"/> Restricted by Group <input type="radio"/> Restricted to Owner		